



"We are an expert business communication solutions company, not only do we offer the best of cutting edge technology, but further strengthen your business with the best products and services available today."

— PRP SERVICES PVT. LTD.

INTRODUCTION

Our mission:

Our mission is to provide a platform to all businesses wherein they can reach their customers without facing any complexities.

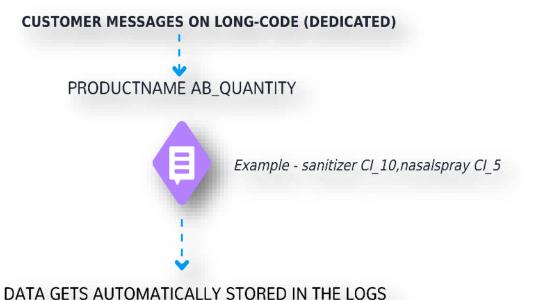
Our aim:

Our aim is to create and nurture a strong relationship with the customers and provide them world class Cloud Telephony Services & topmost Customer Reach.

Our services:

- 1. BULK SMS SERVICES
- 2. VOICE:
- MISSEDCALL
- TOLL-FREE
- CLICK-TO-CALL
- IVR (INTERACTIVE VOICE RESPONSE)
- CONFERENCE CALL
- OBD (OUTBOUND DIALING)
- SHORTCODE
- LONGCODE
- 3. LEAD MANAGEMENT SYSTEM
- 4. WHATSAPP BUSINESS ENTERPRISE
- 5. CHATBOT







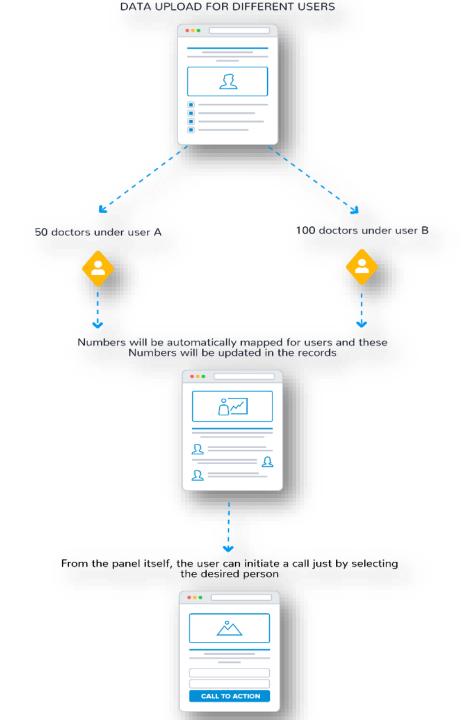
 CUSTOMER MESSAGES ON LONG-CODE

EX: PRODUCTNAME AB_QUANTITY

- DATA GETS STORED IN THE LOGS
- USER CAN VIEW THE REPORT IN THE FORM OF:

MOBILE NUMBER - PRODUCT - QUANTITY

Hierarchy is distinguished with mobile number, the user with the given hierarchy can view the reports under that section.





DATA UPLOAD OF DIFFERENT USERS

EX: 50 DOCTORS UNDER USER A, 100 DOCTORS UNDER USER B

- NUMBERS WILL BE AUTOMATICALLY MAPPED FOR USERS (IN EXCEL FILE FORMAT)
- IF A USER LOGINS, HE CAN VIEW ALL THE DOCTORS UNDER HIM
- IF THE USER WANTS TO PLACE A CALL TO THE DOCTOR, HE CAN DIRECTLY CLICK THE DESIRED PERSON AND THE CALL WILL BE PLACED INSTANTLY

The system will be updated automatically with the logs for timing the call was placed and the time duration as well.

THANK YOU

